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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554

*Secretary*  
*M.S. 1170*

SEP 6 1994

IN REPLY REFER TO:  
CN9404230

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SEP 7 1994

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF SECRETARY

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The Honorable Jesse A. Helms  
United States Senate  
403 Dirksen Senate Office Building  
Washington, DC 20510-3301

Dear Senator Helms:

This is in reply to your letter of August 24, 1994, on behalf of your constituent, Chuck Mancillas, 911 Coordinator for Alamance County, who is interested in the implementation of Enhanced 911 (E-911) technology in the Personal Communication Services industry.

On September 23, 1993, the Commission adopted a Second Report and Order in GEN Docket No. 90-314 that established rules for new Personal Communications Services (PCS). In this Order, we urged the PCS industry and standards-setting bodies to "direct particular attention [to] offering an emergency 911 capability that would work with enhanced-911 systems (E-911) and, to the extent feasible, permit locating a caller in situations where the caller is unable to state his location." Also, we indicated that we were contemplating the initiation of a future rule making proceeding "to address E-911 and related issues with regard to PCS, cellular, and any other relevant mobile service."

In response to our Order, the Texas Attorney General's Office filed a Petition for Reconsideration requesting that we require PCS licensees to provide E-911 service as a condition of license, and that we require development of a single, uniform standard for PCS E-911 service. There were a number of comments filed in support of Texas' petition. Several companies expressed concern about the potentially significant added costs of providing precise E-911 location information, as well as the delays that an FCC mandate for providing such information could bring to PCS development.

The Commission carefully considered the Texas petition and the comments filed in response to it before adopting its Memorandum Opinion and Order in GEN Docket No. 90-314 on June 9, 1994. That order, among other things, promised the prompt initiation of a separate rule making proceeding dedicated exclusively to the E-911 capabilities of mobile telephone services. This proceeding will allow us to fully address all regulatory aspects of E-911, and to develop the most fair and effective regulations possible. In the meantime, a joint industry group consisting of representatives from the Association of Public-Safety Communications Officials (APCO), the National Emergency Number Association (NENA), and the Personal Communications Industry Association (PCIA), have been working to develop a common position on how PCS E-911 service should be implemented.

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*2*

The Honorable Jesse A. Helms

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We appreciate your constituent's thoughts on this important topic and have added them, along with your letter, to the record in the PCS proceeding.

Sincerely,



Bruce A. Franca  
Acting Chief  
Office of Engineering and Technology

Richard B. Engelman  
Chief, OET/AED/TSB

Julius P. Knapp  
Chief, OET/AED

cc (w/incoming): Secretary, for inclusion in GEN Docket 90-314

cc: Chief Engineer  
Julius Knapp  
Richard Engelman  
Robert Bromery  
Art Wall  
DWilson:kls:08-31-94

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JESSE HELMS  
NORTH CAROLINA

# United States Senate

WASHINGTON, DC 20510-3301

DET #4134  
cc-911  
9404230

August 24, 1994

Ms. Judith Harris  
Director, Office of Legislative Affairs  
Federal Communications Commission  
1919 M Street, N.W.  
Room 808  
Washington, DC 20554

Dear Ms. Harris:

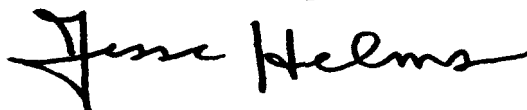
It is my desire to respond to all inquiries and communications from my constituents and others. In keeping with that policy, I would appreciate your attention to the attached inquiry from Chuck Mancillas regarding the Personal Communications Service.

Please address any related information on this issue to Mr. Walter Price of my staff.

Thank you for your assistance in this matter.

Kindest regards.

Sincerely,



JESSE HELMS:wp  
Enclosure

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LEGISLATIVE AFFAIRS  
FEDERAL COMMUNICATIONS  
COMMISSION  
WASHINGTON, DC 20554

# Alamance County

124 WEST ELM STREET  
GRAHAM, NORTH CAROLINA 27253

TEL 228-1312  
AREA CODE 919

August 4, 1994

94 AUG -8 PM 12:20

Senator Jesse Helms  
U.S. Senate  
Washington, DC 20510-3301

Dear Senator Helms:

I am writing to you in an effort to solicit your support and express concerns with Personal Communications Service (PCS), a wireless telephone service.

Personal Communications Service will soon be a reality across the U.S., available to anyone willing to purchase this Service. However, as 9-1-1 coordinator for Alamance County, I do have concerns that are directly related to PCS.

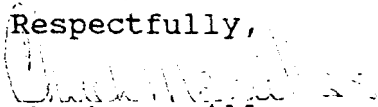
The elected officials of Alamance County have provided a modern, state-of-the-art Enhanced 911 Emergency telephone system for its citizens. Anyone with access to a wired telephone from a residential or Business location can simply dial 9-1-1 to activate any Emergency Service Agency within the County. Once the 9-1-1 call is answered, the name, address and phone number of the citizen calling is displayed on a CRT screen at the 9-1-1 center. This information has proven to be very important in providing emergency assistance if the caller is disconnected, is unable to speak, has to leave the phone or is in a situation where any action is detrimental to their health or well-being. The 9-1-1 telecommunicator has the required information to dispatch assistance. However, with PCS, a cellular service, this information is not provided! Therefore, a citizen with a PCS that suddenly is placed in a life threatening situation, be it police, medical or fire, cannot access the Emergency Services System as those with a standard wired telephone system.

While PCS has quickly become a national issue, the lack of providing automatic number and location identification will seriously affect the Emergency Services System as we know it today. It is highly anticipated that citizens will eventually remove their wired telephone service from their home and office and replace it with wireless communications, if for no other reason than the economics of having one phone with one telephone number.

I respectfully request your support in directing the FCC to take necessary actions which mandate identifying the exact physical location and telephone number of each caller utilizing the wireless PCS. This will, in effect, provide the same life-saving capabilities that Enhanced 911 provides to the wired telephone subscribers.

Your consideration in this matter will be greatly appreciated!

Respectfully,

  
Chuck Mancillas  
9-1-1 Coordinator